


Commonly Asked Questions

- **Are there codes to dial?** No, the change will be totally transparent; your local telephone company will merely redirect your long distance calls.
- **Is there a term agreement?** No, there is no commitment; you are free to change to another carrier at any time with no penalty.
- **Can a non-Norris Electric customer take advantage of this service?** Yes, this service is available to any residence or business upon request.
- **What are the international rates?** International rates vary by country and will be provided upon request.
- **Is there a fee to join?** Absolutely not!
- **Does it matter what time of day or day of the week that I call?** No, the same rates apply 24 hours a day, 7 days a week, 365 days a year.
- **How can it be so inexpensive?** This is a wholesale program that we can make available through our professional associations.
- **Is this an introductory rate that will go up after we sign up?** Absolutely not! It is our intent to offer even lower rates as they become available.
- **Is there a charge to switch?** There is no fee to enroll in the plan, however, your local telephone company charges a service order fee to reroute your long distance. This commonly ranges from \$7.00 to \$10.00 and is a one-time fee.

Your Touchstone Energy® Partner


Bill Payment Methods

1. Personal Check
2. Ebill
3. Automatic Credit Card Debit

For Additional Information Call:

1-877-796-2333

Mail Application or Fax to:

Norris Electric Cooperative
P.O. Box 6000, Newton, IL 62448
618-783-3673

NORRIS ELECTRIC COOPERATIVE

is now offering
business and residential
long distance phone service

5.5¢

All calls in Illinois

4.9¢

All calls out of state

Norris Electric Cooperative
P.O. Box 6000, Newton, IL 62448

PRSR STD
U.S. POSTAGE PAID
SPRINGFIELD, IL
PERMIT NO. 609

Personal 800 number
Same low rate

5.5¢ 4.9¢

All calls in Illinois

All calls out of state

24 hours a day – 7 days a week • plus 6 Seconds increment billing

- Free to join
- No term agreements
- Major carrier
- 800 Number 5.5¢ – 4.9¢ per minute
- Free calling cards 12.9¢ per minute (No monthly surcharge)
- NO CODES TO DIAL



Norris Electric Cooperative is offering long distance telephone service through Power Net Global Communications. This long distance service is one of the lowest-cost long distance services available. As you can see, you can call anywhere in the State of Illinois for a low \$0.055 per minute or anywhere out of state in the continental United States for \$0.049 per minute. In addition, you can have your own personal 800 number to receive calls from family members or acquaintances. Incoming calls on your 800 number are billed at the same rates noted above. All rates are the same 24 hours a day – 7 days a week. For additional information, call 1-877-796-2333.

Billed by Power Net Global Communications utilizing a major carrier

Name _____ Street _____ City _____ State _____ Zip _____

Your Telephone Numbers: () _____ () _____ () _____

Services Desired: Outbound (1 + Number) Intralata (Local Long Distance) Travel Cards Number of Travel Cards Requested _____

800 Service: New Existing To Ring To: () _____ () _____

I hereby authorize PowerNet Global Communications, or its designator, to transfer my long distance service. I agree to financial responsibility for all charges arising from all long distance services provided. The service requested will be provisioned only on the approval of credit for the application. A service charge may be accessed by the local telephone company when they make the carrier change. View full terms and conditions at <http://www.powernetglobal.com/corporatesite/servagree.php>.
Class 1 + LDA49RBTIC 800# E.49RBTIC Travel T13E Agency NEC.

Customer Signature _____ Date _____

REFERRED BY
Name: _____
Acct. or phone number: _____